


APPA
LEADERSHIP IN EDUCATIONAL FACILITIES

DATA INTEGRATION

*APPA Institute for
Facilities Management
September 9, 2019
Nashville, TN*



PURPOSE OF TODAY'S PRESENTATION

- To provide a broad understanding of:
 - Data as a utility
 - How various units of Facilities Management can share data that they may not be aware others need
 - Application Database (OLAP) versus Transaction Database (OLTP)
 - Integrating various databases
 - Converting data into information

AGENDA

- What is data?
- Database versus Data Warehouse
- Data Integration
- Group Discussion
- If time permits, Converting data into information
 - Metrics, kpi
 - Example applications

WORDS OF WISDOM

*Knowing that a tomato is a fruit?
That's Data.*

*Knowing not to put one in a fruit salad?
That's Knowledge.*

With apologies to Brian O'Driscoll

DEFINITION

What is data?

Raw facts that are persistently collected and stored for conversion into information used to inform business processes.

It must be accurate, documented, and managed on an on-going basis to ensure its value to the organization.

It must be delivered to the institution on a continuous, as-needed basis.

WHERE WOULD YOU GET THE INFORMATION TO PRODUCE THIS REPORT?

- Create a report of energy consumption and cost for each building owned by your institution:
 - If served by a District Energy System or local system(s):
 - Chilled Water
 - Steam or Hot Water
 - Electricity
 - Water
 - Fuel-Gas/Oil/Coal
 - If served by the local utility
 - Electricity
 - Fuel-Gas/Oil/Coal
 - Water
 - This year versus last year information:
 - Consumption and cost
 - Hours used and weekly schedule
 - Number of occupants, i.e. staff, students, faculty
 - Square footage of building including classification(s), i.e. instructional space, administrative, research, etc.
 - Departmental ownership
 - Weather, e.g. average temperatures, % sun, etc.
 - HVAC system type

Building	Year	Electricity (kWh)	Gas (therms)	Water (gallons)
Building A	2018	12000	5000	100000
Building B	2018	8000	3000	70000
Building C	2018	15000	6000	120000

DATA WAREHOUSING



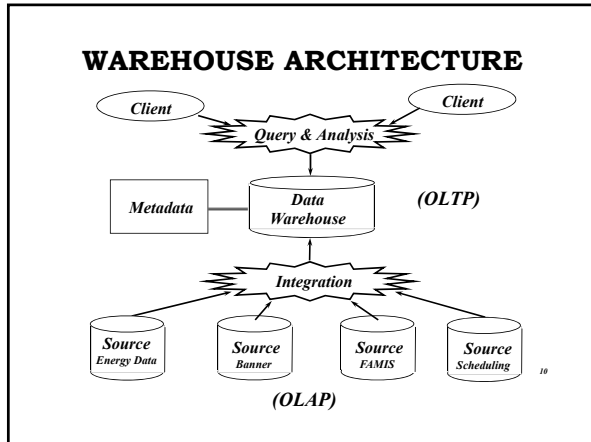
- Technique for assembling and managing data from various sources for the purpose of answering interrelated questions, allowing for decisions that were not previously easily reached.
- A decision support (analytics) database maintained separately from the organization's operational databases

CHARACTERISTICS OF DATA WAREHOUSE

- **Subject oriented.** Data are organized based on how the users refer to them.
- **Integrated.** All inconsistencies regarding naming convention and value representations are removed.
- **Nonvolatile.** Data are stored in read-only format and do not change over time.
- **Time variant.** Data are not current but normally time series.

CHARACTERISTICS OF DATA WAREHOUSE

- **Summarized** Operational data are stored in a decision-usable format
- **Large volume.** Time series data sets are normally quite large.
- **Metadata.** Data about data are stored.
- **Data sources.** Data come from internal and external unintegrated operational systems.



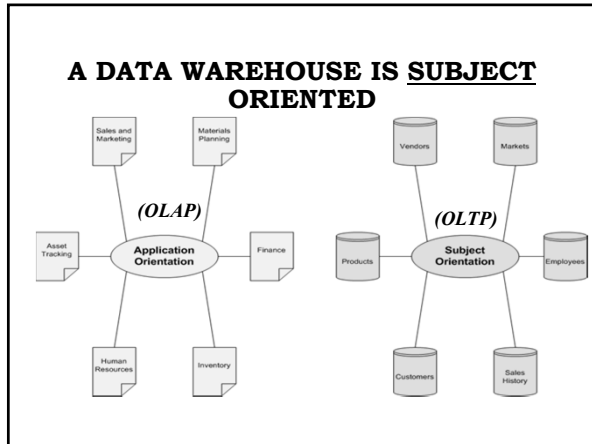
THE METADATA

- The name suggests some high-level technological concept, but it really is fairly simple. Metadata is "data about data".
- With the emergence of the data warehouse as a decision support structure, the metadata are considered as much a resource as the business data they describe.
- Metadata are abstractions -- they are high level data that provide concise descriptions of lower-level data.

THE METADATA

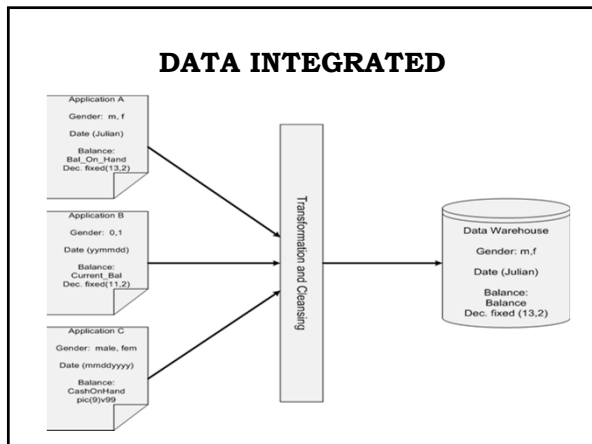
All the fields you see by each file in File Explorer is actually metadata. The actual data is inside those files. Metadata includes:

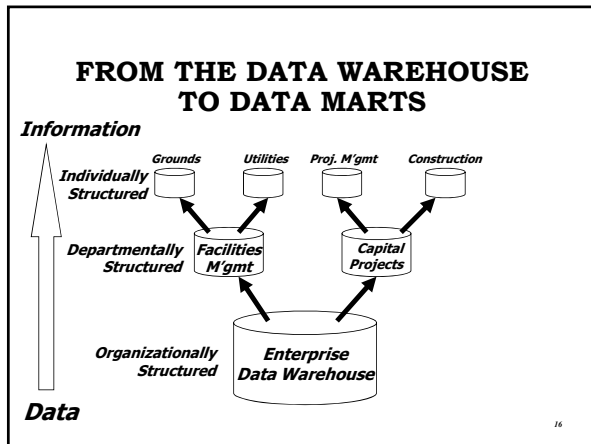
- file name,
- type,
- size,
- creation date and time,
- last modification date and time.

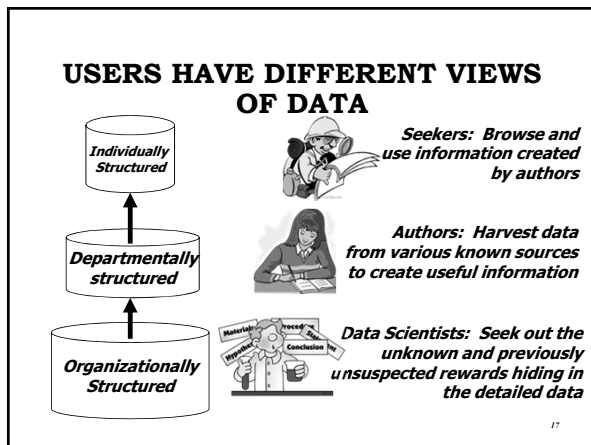


DATA INTEGRATED

- **Integration** –consistency in naming conventions and measurement attributes, accuracy, and common terms.
- Establishment of a common unit of measure for all synonymous data elements from dissimilar databases.
- The data must be stored in the DW in an integrated, globally acceptable manner







INTERACT-QUERY

- What do you do?
- What data do you gather (or should gather), and who uses it?
- What data does your function need?
- What data is most important to your particular function?
 - Is some or all of it gathered by some other function?
 - How easy is it to get/use?

INTERACT-SUMMARIZE

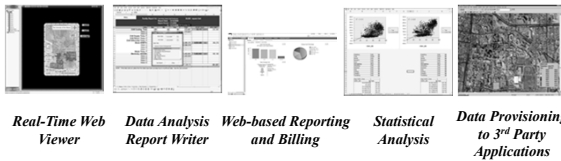
- What data is most used?
- What data is most required for our various functions?
- What are the most common reasons why the data is needed?
- Who gathers most of the data?

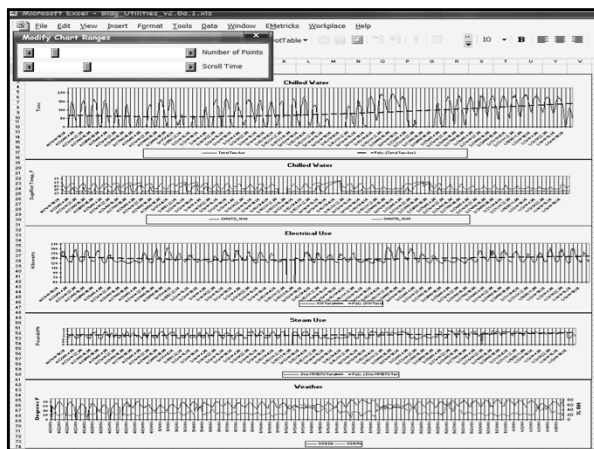
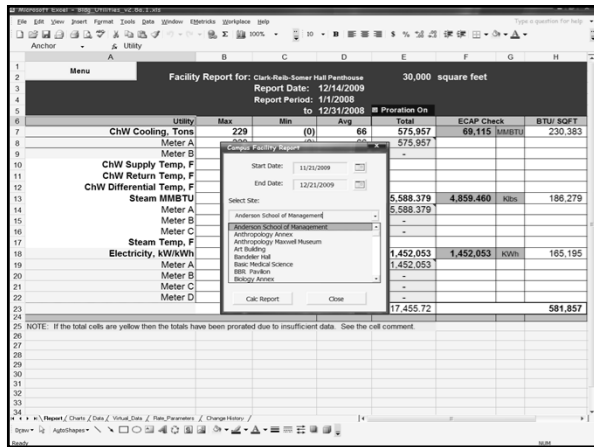
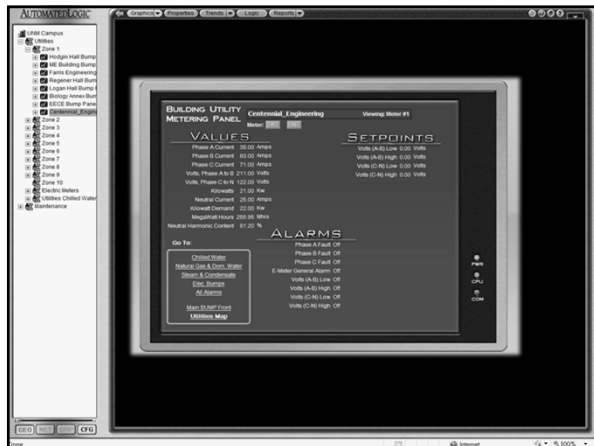
INTERACT-SYNTHESIZE

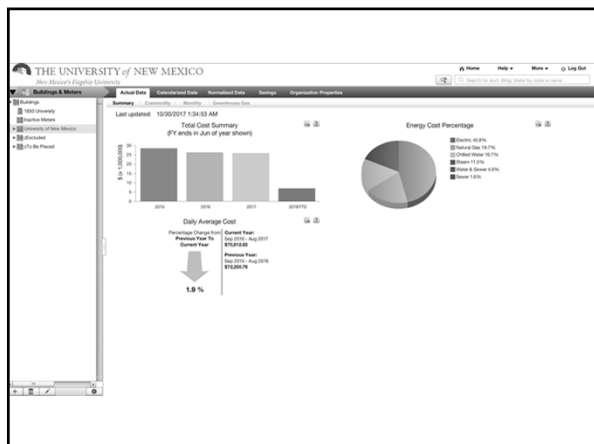
- What data is collected by other functions in your organization that you can/want to use?
- What data is collected institutionally that can be used to meet your needs?
- What formats does the data require, i.e. spreadsheet, dashboard, formal reports, etc.?
- How can we convert the data into information in the required format(s)?

EXAMPLES OF OPERATIONAL SYSTEMS

Utilities Examples:





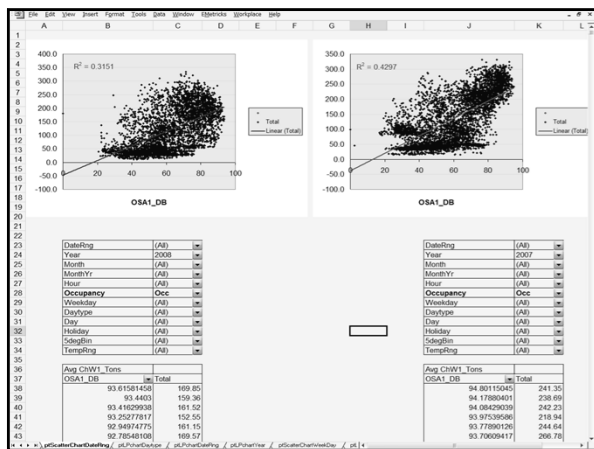


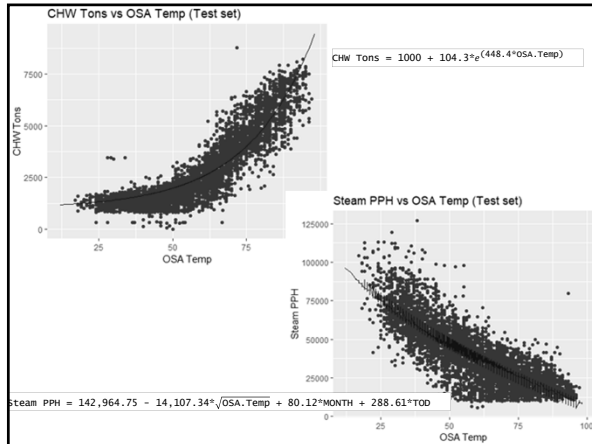
THE UNIVERSITY OF NEW MEXICO

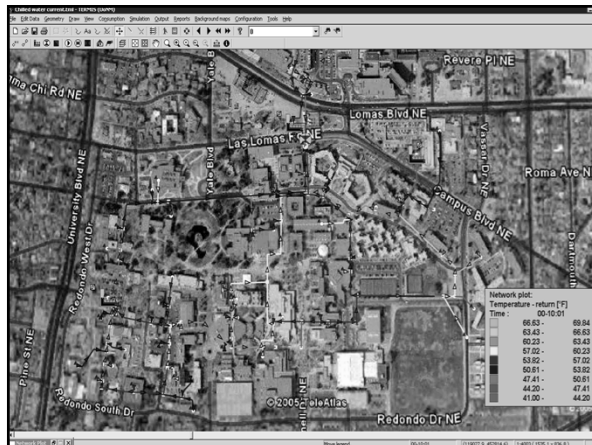
Filter Settings: UNM000-110-CHW-SER (UNM000-110-CHW-SER)

Total Cost All Bills: \$1,079,510.00

Account Code	Billing Period	Begin Date	End Date	Total Cost	Usage	Usage Unit	Use/Day	Cost/Unit
UNM000-110-CHW-SL	Jul 2017	06/30/2017	06/30/2017	\$142.88	1,525	MWHrs	34.57	\$0.40
UNM000-110-CHW-SL	Aug 2017	07/31/2017	08/31/2017	\$1,321.90	1,284	MWHrs	40.27	\$1.03
UNM000-110-CHW-SL	Jul 2017	06/30/2017	07/31/2017	\$7,039.38	1,476	MWHrs	47.80	\$4.76
UNM000-110-CHW-SL	Jun 2017	05/31/2017	06/30/2017	\$5,208.29	1,000	MWHrs	43.24	\$5.21
UNM000-110-CHW-SL	May 2017	04/30/2017	05/31/2017	\$11,112.48	639	MWHrs	27.88	\$17.07
UNM000-110-CHW-SL	Apr 2017	03/31/2017	04/30/2017	\$1,707.58	822	MWHrs	20.73	\$0.82
UNM000-110-CHW-SL	Mar 2017	02/28/2017	03/31/2017	\$7,187.34	485	MWHrs	15.60	\$14.62
UNM000-110-CHW-SL	Feb 2017	01/31/2017	02/28/2017	\$3,888.89	235	MWHrs	8.38	\$46.34
UNM000-110-CHW-SL	Jan 2017	12/31/2016	01/31/2017	\$2,068.45	186	MWHrs	5.26	\$39.15
UNM000-110-CHW-SL	Dec 2016	11/30/2016	12/31/2016	\$2,788.88	713	MWHrs	5.89	\$47.02
UNM000-110-CHW-SL	Nov 2016	10/31/2016	11/30/2016	\$4,026.81	239	MWHrs	6.94	\$57.97
UNM000-110-CHW-SL	Oct 2016	09/30/2016	10/31/2016	\$1,038.28	713	MWHrs	23.95	\$0.43
UNM000-110-CHW-SL	Sep 2016	08/31/2016	09/30/2016	\$17,086.40	1,000	MWHrs	38.54	\$17.09
UNM000-110-CHW-SL	Aug 2016	07/31/2016	08/31/2016	\$16,428.81	1,142	MWHrs	37.69	\$14.35
UNM000-110-CHW-SL	Jul 2016	07/01/2016	07/31/2016	\$2,301.27	1,442	MWHrs	48.59	\$1.59
UNM000-110-CHW-SL	Jun 2016	06/01/2016	06/30/2016	\$1,818.36	1,273	MWHrs	43.89	\$0.42
UNM000-110-CHW-SL	May 2016	05/01/2016	05/31/2016	\$17,238.82	719	MWHrs	23.90	\$24.53
UNM000-110-CHW-SL	Apr 2016	04/01/2016	04/30/2016	\$2,001.95	444	MWHrs	15.12	\$4.50
UNM000-110-CHW-SL	Mar 2016	03/01/2016	03/31/2016	\$4,808.88	278	MWHrs	15.84	\$17.44







SUMMARY

Data-> Integration-> Information -> Knowledge:

Convert DATA into INFORMATION
 Convert INFORMATION into KNOWLEDGE

- Gather dispersed and disparate application data from multiple sites, multiple suppliers and different multiple databases.
- Validate the data and manage missing or erroneous data.
- Convert the raw data into usable management information, particularly meaningful Key Performance Indicators (KPIs).
- Generate meaningful, added-value reports that include the analysis of trends and exceptions.
- Distribute the analyses and reports across multiple sites, internally and externally, in a timely fashion.

