

Creating Effective Teams

JASON R. WANG
CALIFORNIA STATE UNIVERSITY NORTHRIDGE

BRAINSTORM

Characteristics of strong teams



APPA Training in

Failure is not an option

https://www.youtube.com/watch?v=Tid44iy6Rjs&t=2s



APPA Traction

Key Concepts to Building Effective Teams

People Matter

- Encourage the Positive
- Recognize Strong Performance
- Confront the Ugly (OTFD)
- Communication/Respect/Honesty

APPA Tastenhip in toucional facilities

Key Concepts to Building Effective Teams

Communication and Consistency

- Say what you are going to do and do it
- Over communication is not possible
- Listen as much as (more than) you talk

APPA Transcord

Key Concepts to Building Effective Teams

Effective Leadership

- Tell the story Why are we here?
- Clarify/set roles
- Effective Change Management
- Solve Problems Remove obstacles and provide tools for success
- Challenge/correct poor performance
- It's not easy And will likely get ugly

APPA 🕽 🚟

Key Concepts to Building Effective Teams

Make it Practical

- Clear mission statement
- Team Build-In Solicit input
- Clarify (and document) values if necessary
- Set clear expectations Supervisor and PPM Rules and Regulations
- Describe what success looks like



