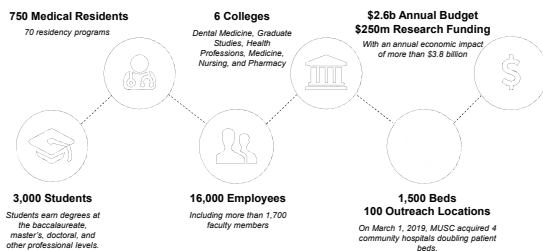


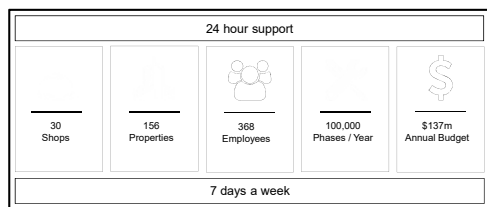
Never Underestimate the Power of a Pie Chart

Jennifer Hoel & Andrew Gelasco

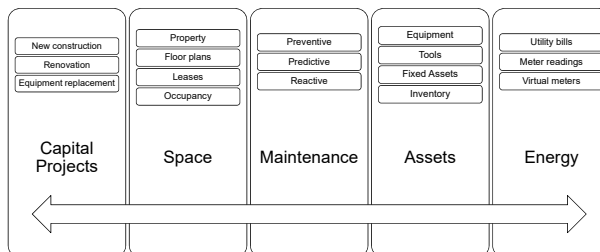
Medical University of South Carolina



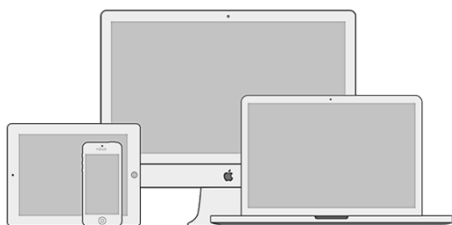
MUSC Facilities



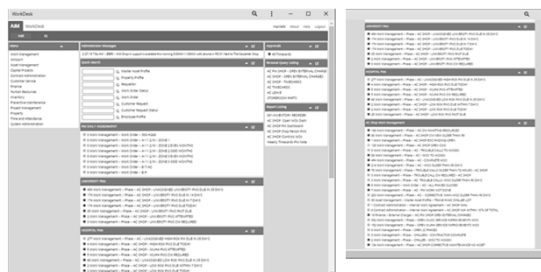
Integrated Work Management System




Facilities Toolbox






Supervisor Toolbox

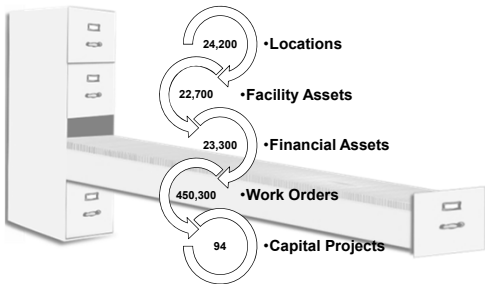


Technician Toolbox

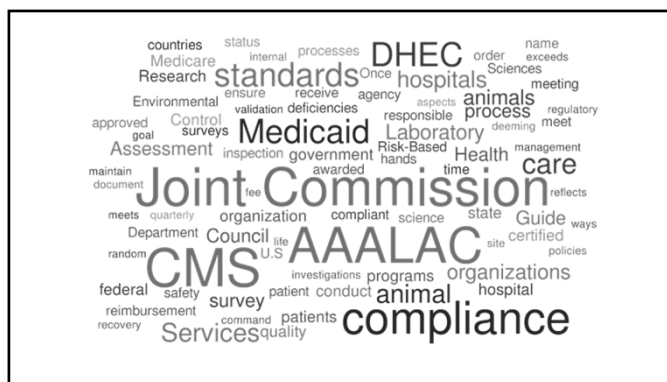
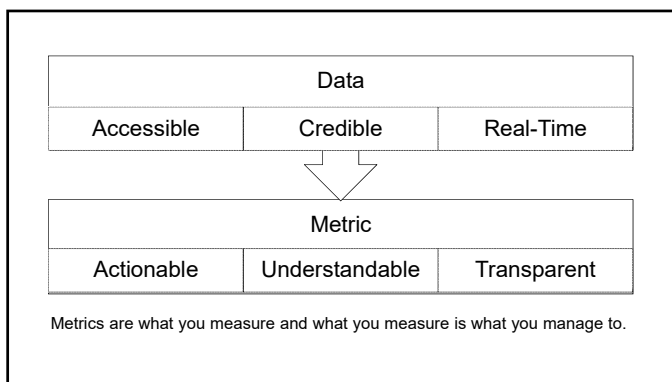


-  **Work Order**
Description, location, customer
-  **Labor**
Man-hours spent
-  **Costs**
Labor, materials, contractors

The Expensive File Cabinet

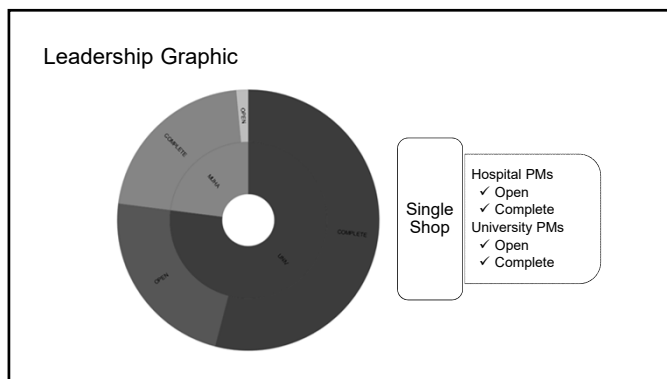


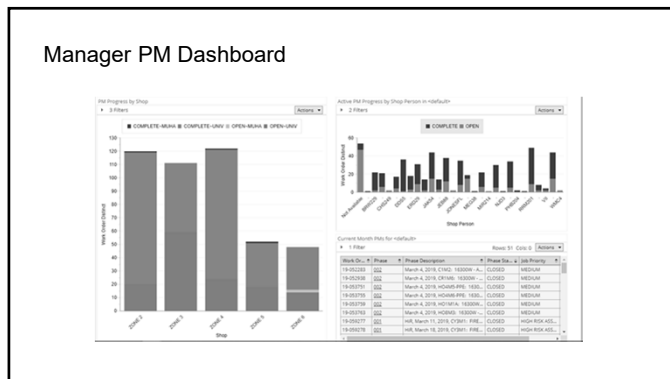
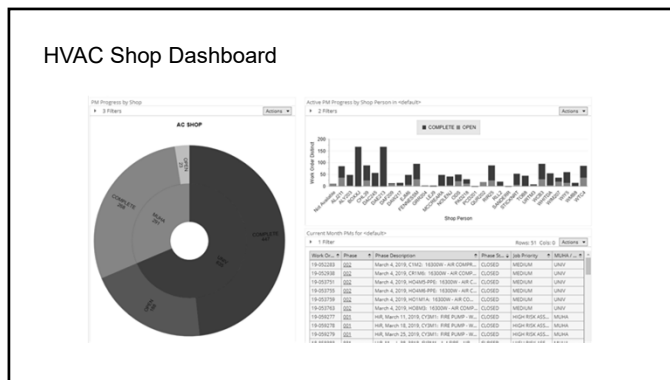
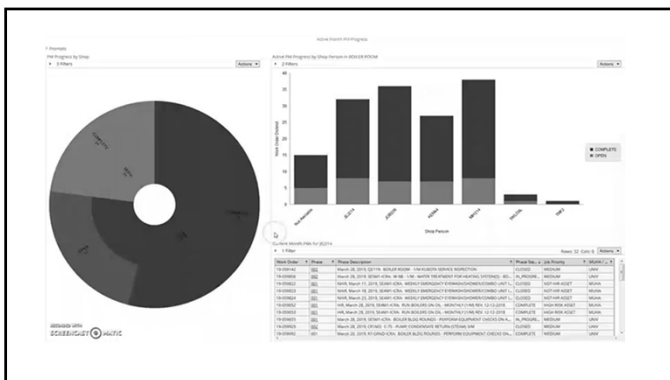
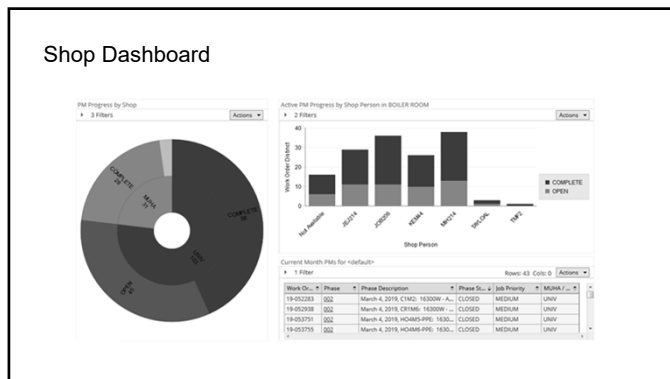
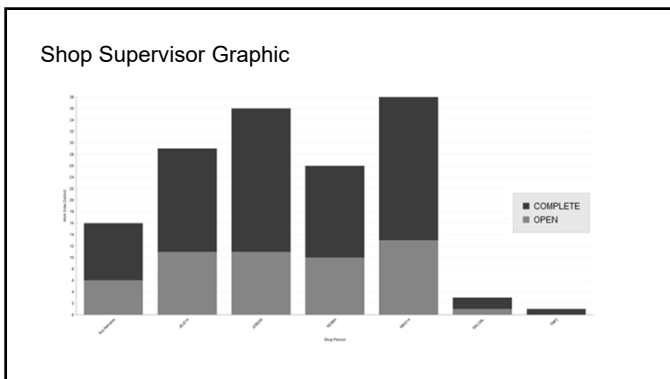
- 24,200 •Locations
- 22,700 •Facility Assets
- 23,300 •Financial Assets
- 450,300 •Work Orders
- 94 •Capital Projects



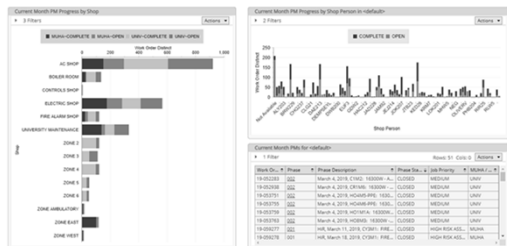
Compliance Reporting – July 2018

	Late	Not Done	On time	Grand Total	Completion Rate
AC SHOP	69	14	69	152	45.4%
ELECTRIC SHOP	3		197	200	98.5%
FIRE ALARM SHOP	1		36	37	97.3%
UNIVERSITY MAINTENANCE	12	12	26	50	52.0%
ZONE 4			1	1	100.0%
ZONE 5			1	1	100.0%
ZONE 6			2	2	100.0%
ZONE AMBULATORY			13	13	100.0%
ZONE EAST			4	4	100.0%
ZONE WEST		3	5	8	62.5%
Grand Total	85	29	354	468	75.6%

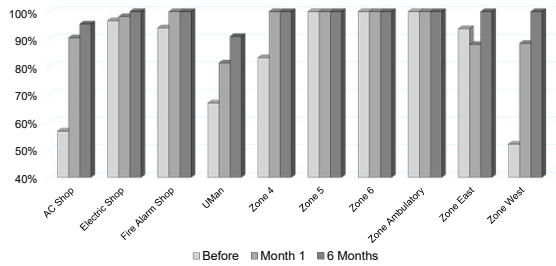




Leadership Dashboard



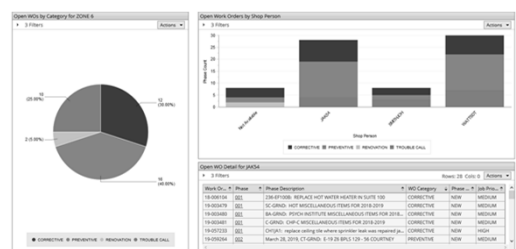
Affecting Outcomes



Compliance Report – May 2019

Phase Count	Late	Not Done	On time	Grand Total	Completion Rate
AC SHOP	11	1	166	178	93.3%
ELECTRIC SHOP			164	164	100.0%
FIRE ALARM SHOP			35	35	100.0%
UNIVERSITY MAINTENANCE			21	21	100.0%
ZONE 4			5	5	100.0%
ZONE 5			1	1	100.0%
ZONE 6			4	4	100.0%
ZONE AMBULATORY			31	31	100.0%
ZONE EAST			28	28	100.0%
ZONE WEST	2		24	26	92.3%
Grand Total	13	1	479	493	97.2%

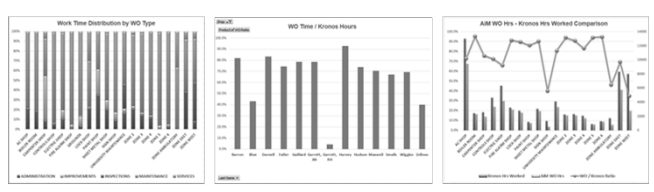
You're doing a great job! Here's more work for you...



Now what?



What else?



More?



Metrics that Matter