APP A 101 & Credentialing

Presented by:

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Welcome to APPA

“The Gathering Place for Those of Us Engaged in the Field of Educational Facilities Management, and Dedicated to the Ongoing Evolution of its Professionals into Influential Leaders in Education.”

Competency Based Professional Development Continuum
Books, Pubs, BOK

Recognition and Awards

APPA prepares us to...
Have a Seat at the Decision-Making Table
APPA’s Strategic Plan

5 Leading Strategies:
– Creating a Future of Continuous Learning
– Educational Content
– Educational Delivery Channels
– Supporting Infrastructure
– Collaborative Learning

APPA Thought Leaders

“2019 Thought Leaders report, Innovation in an Age of Disruption, addresses the fact that few higher education institutions are truly embracing innovation in the face of adaptive challenges. Contents include:

* Key takeaways about innovation and entrepreneurship
* Common approaches to higher education challenges
* Using innovation and entrepreneurship to tackle adaptive challenges
* Applying an innovative and entrepreneurial mindset to higher education’s adaptive challenges
* Applying those mindsets to HE facilities’ adaptive challenges
* Questions for campus discussions.”

Exposure in the CFO Community
APPA Standards and Codes Council

The Council’s work has resulted in institutional savings in the tens of billions of dollars.

APPA U

Next program
September 13-17, 2020
Westin Convention Center
Pittsburgh, PA

APPA Gives Us the Tools to Measure How We’re Doing and Where We’re Heading
2019-20 Facilities Performance Indicators
Survey and the NACUBO/APPA Key Facilities
Metrics Survey

FMEP
Facilities Management Evaluation Program
(FMEP) Review

APPA ...
Keeps Us from
Spinning around in Circles
or Reinventing the Wheel
APPA’s greatest Resource . . .
its diverse membership and their vast knowledge!

The Strength of APPA:
Its Synergies

APPA Young Professionals
International Opportunities

Who are APPA Staff?

E. Lander Medlin, Executive Vice President
Jeanette Fischer, Accounting Service Manager
Avita Desk, Associate Director for Communications
Steve Glazner, Director of Knowledge Management
Suzanne Wedy, Director of Professional Development
Christina Hills, Director of Credentialing and Benchmarking
Kelly Ostergrant, Credentialed and Benchmarking
Corey Newman, Associate Director of Professional Development
Kelly Ostergrant, Credentialing Coordinator
Kristin Witters, Director of Membership and Outreach
Drews Cousin, Membership Coordinator
Billie Zidek, Standards and Codes Administrator

APPA
Elevating Facilities Professionals into Influential Leaders in Education
APPAn’s Credentialing Program

• Based on the Body of Knowledge (BOK)
• Also references other APPA resources
• Customized for the Educational Facilities Professional
• Online Preparatory Course and Study Guide
• Online Exams

Program Distinctions

• Update on EFP
• CEFP
  – The official credential for the profession
  – Validates competency
  – Expectation for all higher level management
  – Working on ANSI (ISO 14027) Certification

Program Distinction

• No Required Minimum Years of Experience
• Knowledge & Experience Based Credential (4 year renewal)
• Eligibility Requirements
• Recertification Requirements
• Demonstrates your application of skills and knowledge at the institutional level
CEFP Points Check

1. How many years have you been employed in educational or non-educational facilities related work?

2. What is the highest level of education or training you have acquired?
   - Graduate Degree
   - BS/BA degree (or equivalent)
   - Associate Degree
   - HS Diploma (only if higher education was not obtained)

3a. Total number of tracks completed at the Institute for Facilities Management.
3b. Total number of tracks completed at the Leadership Academy.

4. Have you earned the Educational Facilities Professional (EFP) certificate?

5. How many non-APPA related licenses/certification/professional association designations (i.e. Trades Craft/Journeyman) do you hold?

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CEFP Earned Over Last Two Years

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Customized Interactive Learning Platform

- Four core areas
- Modular
- Flashcard course
- Practice exams and quizzes
- BOK study guide
- Knowledge checks
- Interactive exercises
- Self-paced and facilitated
Customized Interactive Learning Platform

What advantage will the CIL platform provide for you?

– Facilitated by a qualified instructor
– Active engagement via Forum chat area
– Live webinars identify BOK content improvement areas
– Helps to gauge your level of readiness
– Able to facilitate larger cohort groups
– Customizable!

Exam Format

Exam Format for CEFP:
• 110 Multiple Choice Questions
• 6 Case Studies (Multiple Choice)
• Up to 4 hours to complete exam

Test Platforms

Multiple online testing options:
• Test centers
• Remote proctoring
• Client proctored
• Easy navigation
• Pass/Fail immediately known
• Certificate package
APPA’s Four Core Competencies

Approximate Distribution of Test Questions:

• General Administration & Leadership = 35%
• Operations & Maintenance = 25%
• Energy, Utilities & Environmental Stewardship = 17%
• Planning, Design & Construction = 23%

Good News

Your Pathway to Professionalism (P2P) is HERE!

MORE Good News

Regional Support:

All APPA regions provide:
Discounted Pricing
EVEN MORE Good News

1. An ethical climate is created and supported by:
   a) severe discipline
   b) longevity awards
   c) ethics advisory committee
   d) security

C. Ethics Advisory Committee

2. Best practices for professional development include all except:
   a) establish suitable goals
   b) conflict resolution
   c) action plans
   d) timeliness

B. Conflict Resolution

I. General Administration & Management

True or False
If you are hanging an approved "Think Safety" sign you can stand on the lift railing.
II. Operations & Maintenance

1. Effective managing ratio for custodial employees (FTE) to supervisor?
   a) 6-8  b) 9-12  c) 13-17  d) 18-25
   B. 9-12

2. Best equipment to remove carpet spills/stains?
   a) Backpack vacuum  b) scrubber  c) extractor  d) burnisher
   C. Extractor

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III. Energy, Utilities & Environmental Stewardship

1. The single largest consumer of electrical energy, on average, is?
   a) Computers  b) chillers  c) boilers  d) lights  e) motors
   D. Lights

2. Electric meters are used to measure?
   a) Thermal energy  b) reactive power, watts  c) fuel
   d) pollution emitted  B. Reactive power, watts
III. Energy, Utilities & Environmental Stewardship

“Alternative Fuel Vehicle”
Discuss the pros and cons of this vehicle

“Using your Metro Station for storm detention”
Discuss the pros and cons of this option

IV. Planning, Design & Construction

1. Not a typical facilities construction delivery method?
   a) Design build  b) Just in time  c) design bid build  d) CM @ risk

2. An industry that defines building/materials/products/equipment specifications?
   a) ROMA  b) APPA  c) SCUP  d) CSI - Construction Specification Institute
   D. CSI – Construction Specification Institute
IV. Planning, Design & Construction

Thank You!

Please visit us at www.credentialing.appa.org for more information on APPA’s Credentialing & Certification Program or contact Christina Hills, APPA’s Director of Credentialing & Benchmarking at christina@appa.org

Thank You!