


Welcome

Campus Safety and Security
APPA Institute for Facilities
Management




February 2020
 San Diego, CA

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AIA Continuing Education Provider

Your Facilitator


Then: 3/1989 – 10/2018



NOW: 10/2018 - TBD

THE NUNCHI GROUP
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Richard E. & Sandra J. Deuch
 COLLEGE OF BUSINESS & ECONOMICS
 ASHLAND UNIVERSITY



APPA

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AIA Continuing Education Provider

Course Description

Facilities management professionals play an integral part in creating and maintain a safe and secure campus. Increasingly, the facilities departments also share the responsibility to improve the perception of safety. Utilizing facilitated discussions, participants will explore and integrate the six facets of safe campus and security to their roles as facilities professionals.



Learning Objectives

- (1) Articulate the six facets of campus safety to demonstrate their understanding of higher education campus safety and security
- (2) Explore the role of facilities professionals in providing a safe campus and improving the perception of safety
- (3) Examine your institution in terms of the cor discussed.



Campus Safety and Security- Knowledge Check



- Each table is a team
- *Select a team name.*
- Using your laptop or smart phone, go to *Kahoot.it*
- *Type in the code on the screen*
- *Get ready!*

Campus Safety and Security

- SAFE CAMPUS is made up of several components
- Surrounding components work together to support the core
- The entire network is only as strong as its components.



Public Safety & Campus Safety



- **Public Safety** – The role of looking after the public's safety, typically assigned to a state, federal or local agency. The public safety division is typically comprised of individuals from police, emergency medical services, fire force, center for disease control, health inspectors,.....
- **Campus Safety** – is a specialized function of public safety dealing with issues college/university environments.

In one word, what is top safety and security issue/concern on higher education campuses?

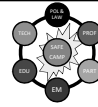
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**Activity1:
Safety and Security Challenges**



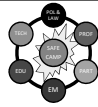
- Select a leader, a scribe, and spokesperson.
- At your tables, generate a list of Safety and Security Challenges on your campuses.

Safety & Security Challenge(1)



- Mental health
- Sexual Assaults
- Alcohol/Drugs
- Active threat
- Implicit bias
- Police legitimacy
- Clery Crimes
- Commuter or residential?
- Expectations to be omnipresent and omnipotent.
- Public/Private: Friend or foe?
- SAFE vs perception of safety
- Student Mentality / Invincibility.

Safety & Security Challenge (2)



- Access:
 - Open to the public
 - Open to faculty/staff 24/7
 - Freedom of speech (e.g. educational walks)
- Operations
 - 24/7-365 days
 - Residential population? Research?
 - Modernization of equipment/techniques
 - Unfunded mandates
- Affordability
 - Rising costs of good & services
 - Campus department on tight budget

Who does the director of campus security and safety report to?

VP Student Affairs

VP Finance

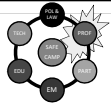
Facilities

Provost / Academic Affairs

Other

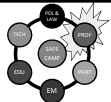
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Activity #2:
Campus Safety & Security Professionals



Who on your campus is responsible for providing campus security and safety?

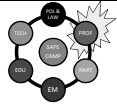
Activity #3: How are Facilities & Safety Departments linked?



- Facilities Management/Services
- Office of the University Architect
- AC&SS
- Police & Security
- Environmental Health & Safety
- Cyber security

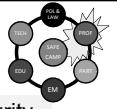
*See something
Do something*

Facilities Safety/ Security Issues



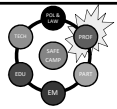
- What are ways you can identify safety issues?
 - Survey
 - Focus groups
 - Informational interview
 - Consultants
 - Walk the campus
- How do you determine which issues to address, when and why?

Resources



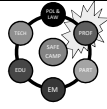
- APPA Body of Knowledge: Campus Security
- Facilities Management Evaluation Program (FEMP)
- Award of Excellence (AFE)

APPAs Facilities Management Evaluation Program(FMEP) Criteria



- 5.4 Safety policies and procedures have been established, written, and communicated to all staff
- 5.5 Accident records are maintained and used to reduce accidents and identify needs for special attention
- 6.6 Design guidelines that incorporate such elements as energy consumption, operating costs, environmental concerns, maintainability, sustainability, accessibility, and safety have been prepared, updated, and are utilized.

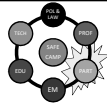
Dashboards / Best Practices



APPAs Facilities Management Evaluation Program (FMEP)

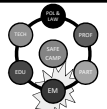
1. LEADERSHIP
2. STRATEGIC & OPERATIONAL PLANNING
3. CUSTOMER FOCUS
4. INFORMATION and ANALYSIS
5. DEVELOPMENT AND MANAGEMENT OF HUMAN RESOURCES
6. PROCESS MANAGEMENT
7. PERFORMANCE RESULTS
8. OTHER CONSIDERATIONS

Creating A Safety Network



- Office of Emergency Preparedness
- Public Safety/Police
- Facilities
- Environmental Health & Safety
- University Communications
- Risk Management
- Senior Administration
- Safety & Security Committees
- Legal/Compliance
- Student Affairs/Campus Security Authority (CSA)
- Treat Assessment Team – multi functional
- Support Team/Care Team – multi functional

Emergency Management



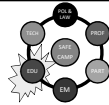
- What is it?
- Why do it?
- Who is responsible?

Emergency Management Responsibilities



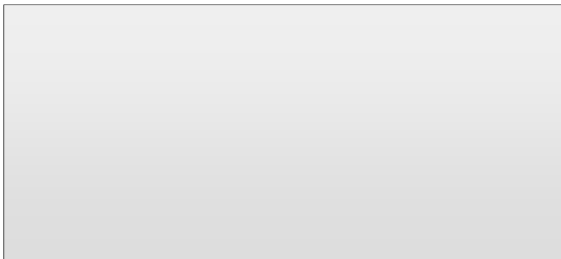
- ▶ What Policies & Procedures are in place?
 - ▶ EOP, COOP, EOC, IAP, ENP
- Who is responsible for Emergency related communication system
 - Who does what, when, how?
 - Who conducts system tests?
- Who is responsible for Non-emergency communication?

Activity #5: Education

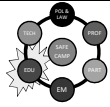


- What are your top 5 methods of educating your students/faculty/staff about safety?

Video

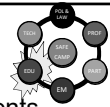


Educational Opportunities



- Orientation: Students & Parents
- Open House/On site visits
- Off Campus Living
- Community Forums
- Public Service Announcements
- Classes & Seminars (Residence Halls)
- Reporting Requirements
- Dean/Chairs meetings
- President's Cabinet
- Media?

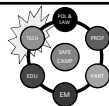
Education – Access Safety



- How do you handle your students and visitors moving across your campus safely?

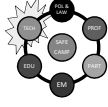
- How do you know whether your campus is accessible & safe?

Technology



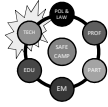
- What kind of Technology do you use for Safety and Security on your campus??

Technology - Security



- CCTV
- Security alarms / panic buttons
- On campus dispatch / radio
- Cell phones
- Policy/ Standards Training Software
 - Power DMS/Lexipol
- Police RMS (report management system)
 - Integration w/ Clery requirements
- Blue light / Call boxes
- Safety Apps
- Drones?

Technology: Communication

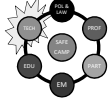


<p>Non-emergency mass communication system</p> <ul style="list-style-type: none"> • Newsletters/brochures • Campus fairs • Website • Social media 	<p>Emergency Mass communication system</p> <ul style="list-style-type: none"> Email Phone/text ENS • Mobile Apps: <ul style="list-style-type: none"> Email/Phone/Texts • Social media • Third party
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What's your Mass Notification System?

Start the presentation to see live content. Still no live content? Install the app or get help at PAIEX.com/app

Technology: Communication



Mass Notification

- AlertNow -e2Campus
- Blackboard -Contact Now/Global Connect
- RAVE
- Alertus -Hyper-Reach
- 911Cellular -Nextel

How often should the mass notification system be tested?

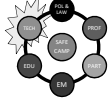
Once a year

Every 6 months

At the beginning of each semester or quarter

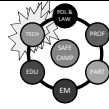
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Technology: Communication



- Testing:
 - ENS – 6 months
 - Mass notification – quarterly, spot test
 - Fire drills (annually, quarterly)
 - Fire systems (annually, semi annually)

Alarm Systems: Alert Siren / PA systems



- Sirens located strategically on the campus for external notification only
- Initial tone: followed by a campus alert notification
- Activation:
 - Activation by Police Dispatch
 - Secondary Activation – Facilities Management
- Testing:
 - Once a semester; silent tests once a month
 - Last incident in November 2013 was successful

Laws & Policies

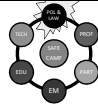


- What agencies dictate compliance requirements for educational campuses?
 - U.S. Department of Education for federal financial grants and aids (\$14.376B)
 - All regulatory agencies related to health & safety (EPA, OSHA, etc.)
 - All law enforcement agencies (local/state/federal)
 - All codes related to the facilities trade
 - Accreditation requirements

Hot safety issues on your campus

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Hot issues on campus



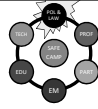
- What are the related campus policies related to safety and security?
 - Mental Health
 - Sexual harassment/diversity
 - Workplace harassment
 - Active threat: ALICE; Run-hide-fight
 - Emergency Preparedness / COOP

Hot issues on campus



- What are the related campus policies related to safety and security?
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Jeanne Clery Act

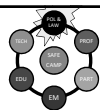


- Requires Annual Security Report (ASR)
- Have a public crime log
- Disclose crime statistics for incident that occur within defined geography
- Report on crimes in seven major categories
- Issue timely warning about Clery Act crimes
- Devise an emergency response, notification and testing policy
- Compile and publish an annual fire safety report
- Enact policies and procedures to handle reports of missing students

Jeanne Clery Act

Requires Annual Security Report (ASR) <http://clerycenter.org/jeanne-clery-act>
Reportable items include:

1. Criminal Homicide – murder & negligent manslaughter
2. Forcible & Non-forcible Sex Offenses
3. Robbery
4. Aggravated Assault
5. Burglary – unlawful entry w/ intent to commit felony/theft
6. Motor Vehicle theft
7. Arson

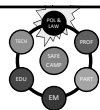


Reports stats for:

- Hate crimes (larceny/theft; simple assault, intimidation)
- Destruction/Damage/Vandalism of Property
- Liquor laws & drug abuse violations
- Weapon laws violations
- Alcohol/drug referrals for student conduct

Title IX and VAWA (2014)

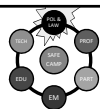
- Dear Colleague Letter released in April 2011
- The Violence Against Women Reauthorization Act of 2013 (VAWA = Campus SaVE Act + Dear Colleague Letter)
- Nationwide actions to educate and respond to sexual violence on campuses to improve coordination for prevention and response
 - Title IX – equal opportunity access
 - Clery Act requires documenting crimes on campus
 - VAWA amendments to Clery requires reporting of:
 - Domestic violence
 - Dating Violence
 - Stalking



Higher Education Opportunity Act of 2008

Reporting requirements effective October 1, 2010

- Fire Safety for On-Campus Student Housing only



Campus Safety and Security-
Post Knowledge Check



- Each table is a team
- *Select a team name.*
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Wrapping UP...

Campus Safety & Security

So What. What was the most significant take home for you?

Now What. What the one thing you hope to apply back on your campus?

Challenge to the Facilities Professionals

Thanks for participating today!

Please complete the course survey

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