

Kryterion Online Webcam Requirements

Please Note: Kryterion does not permit the use of virtual machines for Online Proctored (OLP) exams. We recommend the use of a personal (non-work-related) computer and network.

Office networks and systems frequently employ security settings that interfere with the Sentinel software required to conduct secure OLP exams – even for individuals with administrative user accounts.

Your computer must satisfy the following hardware and software requirements. Otherwise, your exam may not launch successfully.

Windows

Hardware Requirements:

A minimum of 50MB available space
Screen Resolution of 1024 x 768 or greater
Webcam and Microphone (external webcams must be USB)
An English (QWERTY) keyboard

Software Requirements:

Windows Versions:
Windows 8.1
Windows 10

- The latest version of Internet Explorer (IE), Google Chrome, or Firefox

MAC

Hardware Requirements:

A minimum of 50MB available space
Screen Resolution 1024 x 768 or greater
Webcam and Microphone (external webcams must be USB)
An English (QWERTY) keyboard

Software Requirements:

Operating System: OS X
10.13 High Sierra
10.14 Mojave
10.15 Catalina

- The latest version of Safari, Google Chrome, or Firefox

Additional Considerations:

You must disable all software that could interfere with your online proctored exam session. This includes, but is not limited to, pop-up blockers, antivirus software, firewalls, VMWare/Bootcamp, Skype, Photobooth and TeamViewer.

Internet Connection Requirements:

Minimum: 1.0 Mbps download & 1.0 Mbps upload
Ping & Jitter values that total less than 200ms

To confirm these values open the link below and complete the speed test.

Note: Download speeds must be higher than upload speeds. **If your upload speed is higher than your download speed, you may be experiencing packet loss.** To get the best results, reboot your modem and router.

Speed Test: <http://test.kryteriononline.com/webcam-checker/> and follow steps 1-6, when the test is complete you will see the minimum required speeds below your results.