Your department has experienced budget cutbacks and has been in the midst of a hiring freeze for over a year. Until recently the department has been able to manage its financial problems without having to lay-off any of its employees. However, the university issued another budget recession of sizeable proportion which will indeed require the department to lay off personnel.

One of the areas for lay-offs is the Auto Shop. The Auto Shop has a formal apprenticeship program which presently encompasses two apprentices. One of the apprentices has just completed the second year of the four year program. It becomes imperative that you lay-off both apprentices. However, the second apprentice, Mr. Smith, has employee "bumping" rights within the department. As a result, he chooses to exercise rights and bumps an employee in the Sign Shop. Mr. Smith has no background or expertise in sign-making or graphics design work.

What should management do?