

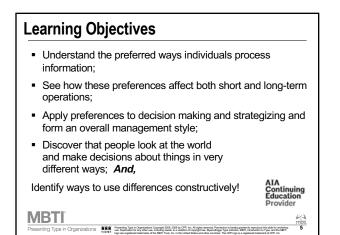
Course Description

Explore the context of management skills within the model facilities department. Examine the different styles of management and visualize yourself in the roles of mentor, coach, and team builder. Learn the skills necessary for these roles and develop an understanding of how to best leverage your assets as management skills.

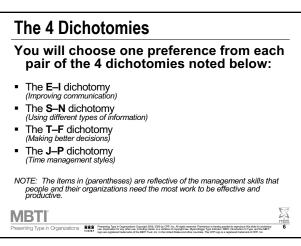


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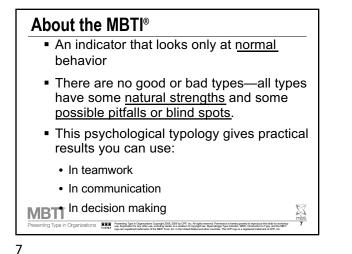
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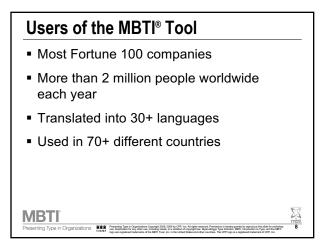


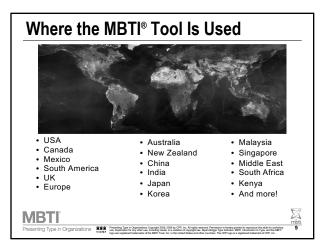






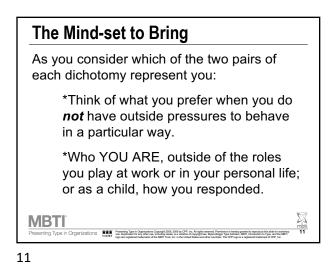


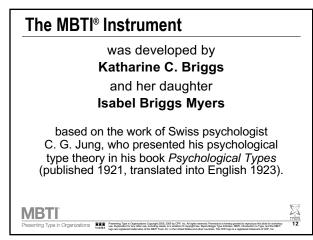












Jung's Theory

Jung believed that preferences are innate—"inborn predispositions."

He also recognized that our innate preferences interact with and are <u>shaped by environmental influences</u>:

- Family
- Country
- Education
- and many others

Presenting Type in Organizations

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Inborn Predispositions or Preferences

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What are PREFERENCES?

To illustrate this-let's do an activity.

- Write your signature on a clean sheet of paper.
- Now write your signature again in the box below—using the <u>other</u> hand!
- Call out some words that describe the writing of the first signature.
- Now, some words to describe the second signature.

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MBTI

Type in Orga

Handedness Exercise

- Where do we get our preference for using one hand over the other?
- How does the environment influence our preference for using one hand over the other?

Note: We all can and do use both—for writing, one is natural, comfortable, automatic.

Presenting Type in Organizations

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Jung's Theory

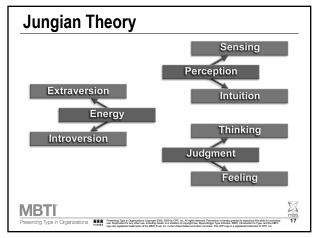
- We will look at four pairs of opposites—like our right and left hands. We all use both sides of each pair, but one is our natural preference.
- Jung believed that our preferences do *not* change—they stay the same over our lifetime.
- What changes is how we use our preferences and often the accuracy with which we can measure the preferences.

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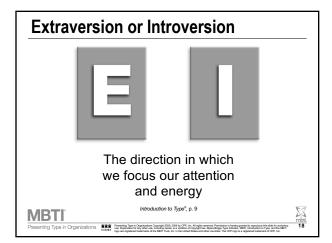
The confounding variable—environment!

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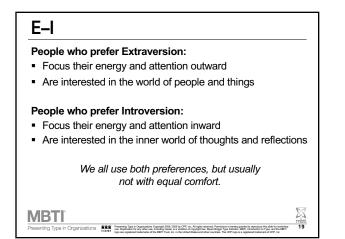




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20

People Who Prefer Introversion

- Are attracted to the **inner world** of thoughts, feelings, and reflections
- Are usually very aware of their inner reactions
- Prefer to interact with people they know
- Are often quiet in meetings and seem uninvolved
- Are often reserved and harder to get to know
- May *not* be as aware of the outer world around them

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People Who Prefer Extraversion

- Do their thinking as they speak
- May act and/or speak first, then (possibly) think
- Tell you about themselves, speaking rapidly
- Give breadth to life
- Can get bored and restless if they're alone too long

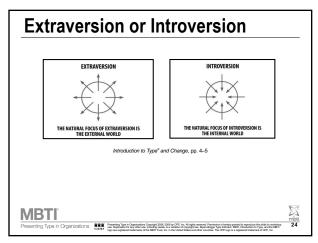
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- Can seem shallow and intruding to Introverts
- Need Introversion for balance

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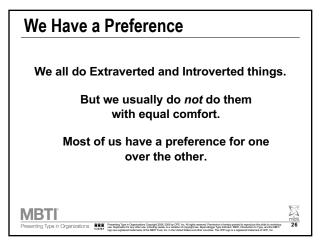


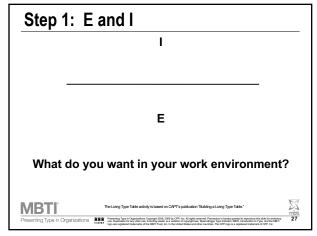




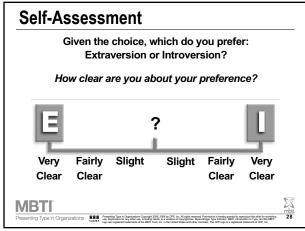


Some Key Words A	Associated with	
E	L	
Extraversion	Introversion	
Action	Reflection	
Outward	Inward	
People	Privacy	
Interaction	Concentration	
Many	Few	
Expressive	Quiet	
Do-Think-Do	Think-Do-Think	
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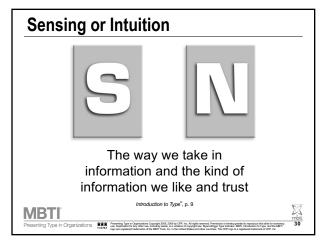


One-on-One Action Planning

- Discuss your selected preference E or I?
 Why this preference?
 - What helped you identify with this preference?
- Identify one thing you will do "differently" when dealing with the "opposite" psychological type at work on Monday.



29





 People who prefer Sensing: Prefer to take in information using their five senses— sight, sound, smell, touch, and taste People who prefer Intuition:
sight, sound, smell, touch, and taste
People who prefer Intuition:
 Go beyond what is real or concrete and focus on meaning
associations, and relationships
We all use both ways of perceiving, but we
typically prefer and trust one more.
MBTI

People Who Prefer Sensing

- See and collect facts and details
- Are practical and realistic
- Start at the beginning and take one step at a time
- Are specific and literal when speaking, writing, and listening
- Live in the present, dealing with the here and now

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mbti 33

Prefer reality to fantasy

32

MBTI

People Who Prefer Intuition

- See patterns, possibilities, connections, and meanings in information
- Are conceptual and abstract
- Start anywhere and may leap over basic steps
- Speak and write in general, metaphorical terms
- Live in the future—the possibilities
- Prefer imagination and ingenuity to reality

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People Who Prefer Sensing

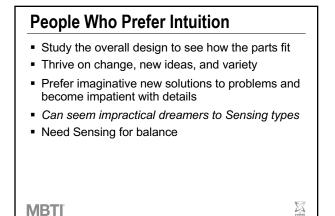
- Like to work with the parts to see the overall design
- Like set procedures, established routines
- Prefer practical, concrete problems and dislike theoretical or abstract problems
- Can seem materialistic and too literal to Intuitive types
- Need Intuition for balance



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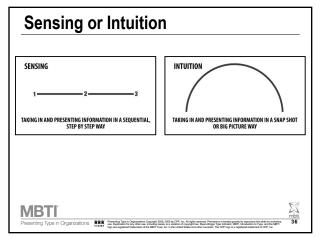
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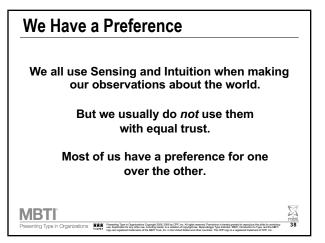
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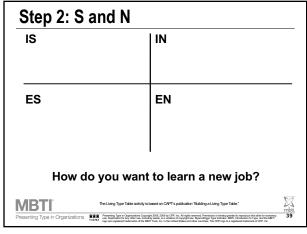




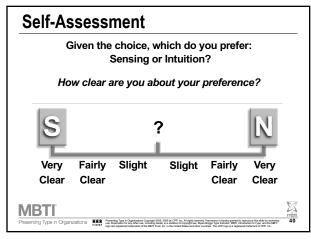
Some Key Words A	ome Key Words Associated with		
S	N		
Sensing	Intuition		
Facts	Ideas		
Realistic	Imaginative		
Specific	General		
Present	Future		
Keep	Change		
Practical	Theoretical		
What is	What could be		
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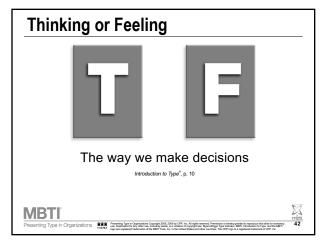
One-on-One Action Planning

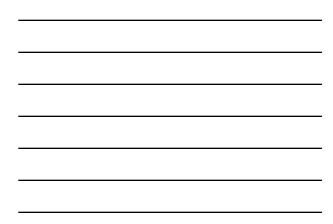
- Discuss your selected preference S or N?
 Why this preference?
 - What helped you identify with this preference?
- Identify one thing you will do "differently" when dealing with the "opposite" psychological type at work on Monday.



N

mbti 41





T–F	
People who	prefer Thinking:
 Make their 	decisions based on impersonal, objective logic
People who	prefer Feeling:
 Make their 	decisions with a person-centered, values-based
process	
Both	processes are rational and we use both
	often, but usually not equally easily.
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- Use logic to analyze the problem, assess pros and cons
- Focus on the facts and the principles
- Are good at analyzing a situation
- Focus on problems and tasks—not relationships

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mbti 45

 May not include the impacts on people or people's emotions in their decision making

44

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People Who Prefer Feeling

- Use their personal values to understand the situation
- Focus on the values of the group or organization
- Are good at understanding people and their viewpoints
- Concentrate on relationships and harmony
- May overlook logical consequences of individual decisions

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People Who Prefer Thinking

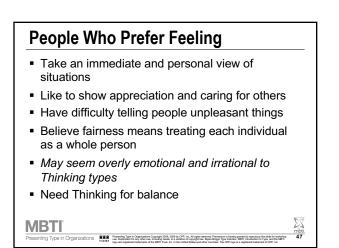
- Take a long-term view, seeing things as an onlooker
- Are good at spotting flaws and inconsistencies and stating them clearly
- When required, can reprimand or fire people
- Believe fairness, justice, and equitability are very important

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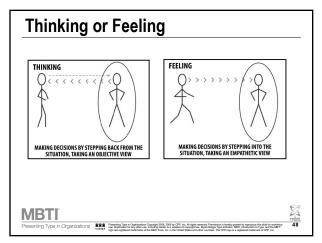
- May seem cold and detached to Feeling types
- Need Feeling for balance

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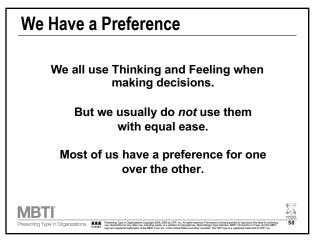






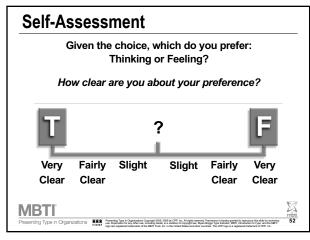
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Thinking	Feeling	
Head	Heart	
Distant	Personal	
Things	People	
Objective	Subjective	
Critique	Praise	
Analyze	Understand	
Firm but fair	Merciful	
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One-on-One Action Planning

- Discuss your selected preference T or F?
 Why this preference?
 - What helped you identify with this preference?

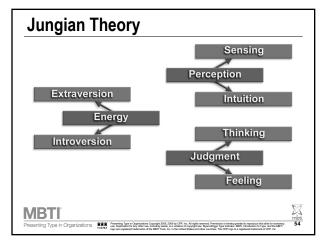
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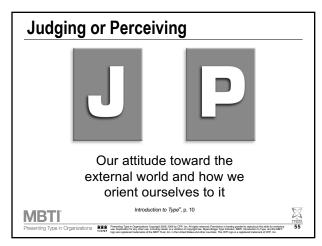
 Identify one thing you will do "differently" when dealing with the "opposite" psychological type at work on Monday.

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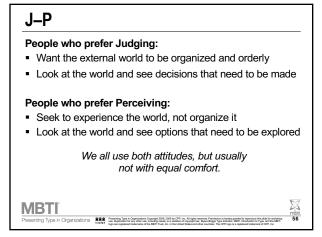
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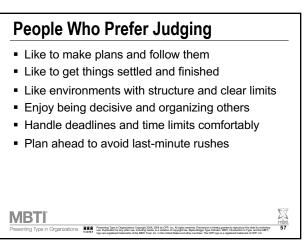












People Who Prefer Perceiving

- Like to respond resourcefully to changing situations
- Like to leave things open, gather more information
- Like environments that are flexible; dislike rules and limits
- May not like making decisions, even when pressed
- Tend to think there is plenty of time to do things
- Often have to rush to complete things at the last minute

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Presenting Type in Organizations

58

People Who Prefer Judging

- Like rapidly getting to the bottom line and deciding
- Dislike being interrupted on a project, even for a more urgent one
- May make decisions too quickly, or cling to a plan
- May not notice new things that need to be done
- May seem rigid, demanding, and inflexible to Perceiving types

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Need Perceiving for balance

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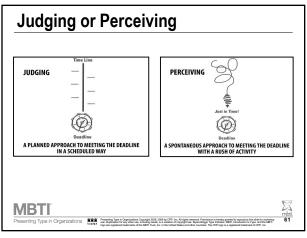
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People Who Prefer Perceiving

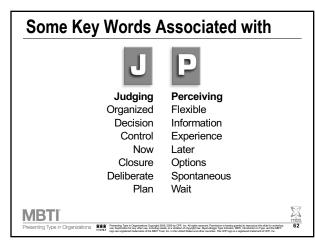
- Want to explore all the options before deciding
- May start too many projects and have difficulty finishing them
- May have trouble making decisions, or have no plan
- May spontaneously change plans
- May seem disorganized and irresponsible to Judging types
- Need Judging for balance

 MBSTI

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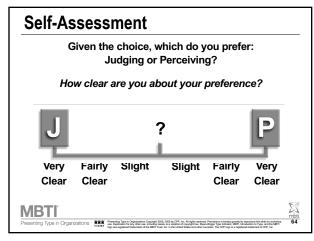














One-on-One Action Planning

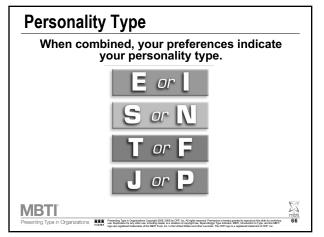
- Discuss your selected preference J or P?
 Why this preference?
 - What helped you identify with this preference?

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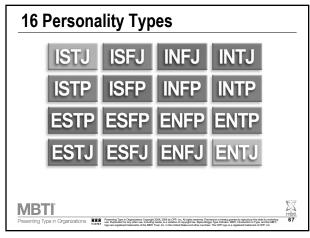
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 Identify one thing you will do "differently" when dealing with the "opposite" psychological type at work on Monday.

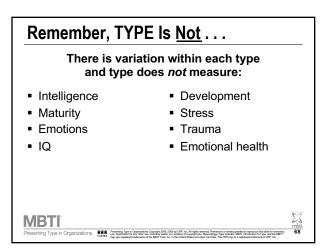












68

Why? Group Pressures...

- E, S, T, and J are the cultural norms in the United States—I, N, F, and P are less preferred.
- If you feel you are *close or tied* between two preferences, there is probably some *environmental pressure from the cultural norms*.
- Something is pulling you in the direction that is opposite to the cultural norms—his or her innate preferences.

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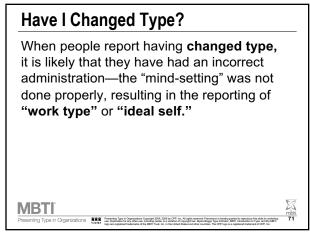
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Why? (cont'd)

- Although you may think they are equal, decide whether one really describes how you usually think and act. (Be yourself!)
- Important to read and/or re-read the profiles and decide which more accurately describes how you usually think and act.



70



71

Benefits to the Individual

- Learn about self & one's preferences (selfawareness)
- Offers logical & orderly model of human behavior
- Helps to raise self-esteem/ improve motivation
- Assess fit between person & job
- Builds an objective framework for emotional issues
- How to persuade & influence others
- Build better relationships
- Identify the role of the environment in well-being

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MBTI

Benefits to the Organization

- Offers logical & orderly model of human behavior
- Reduces unproductive conflict
- Identifies strengths & liabilities of work teams...
- Is straightforward, easily understood, & applied
- Builds understanding organizational norms & culture
- Assess fit between person & job
- Solid research backing
- Builds objective framework for dealing with conflict
- Multiple applications & developmental aspects
 MBTI
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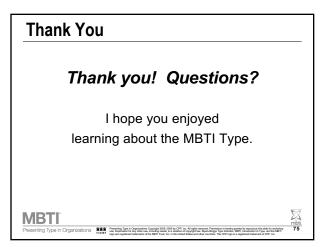
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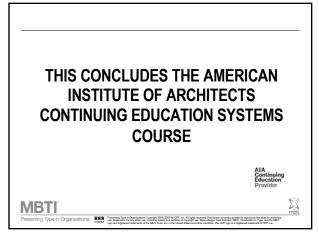
Constructive Use of Differences

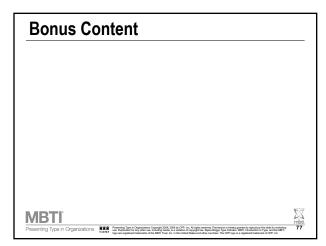
Goals for the MBTI[®] instrument/ type:

- Becoming aware of differences
- Acknowledging the value of differences
- Practicing new behaviors, seeking out others with differences
- Incorporating different perspectives into our own processes

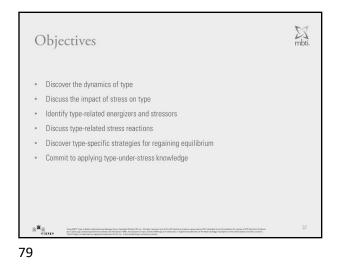
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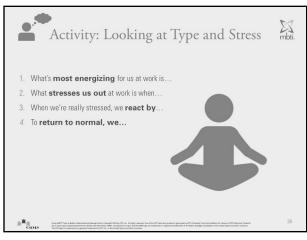




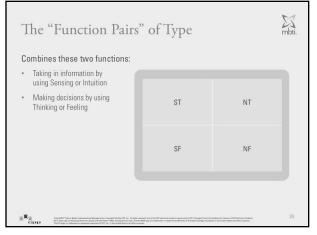




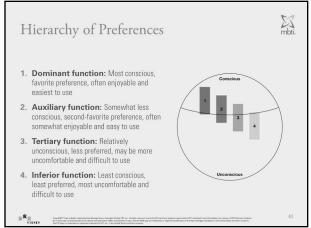




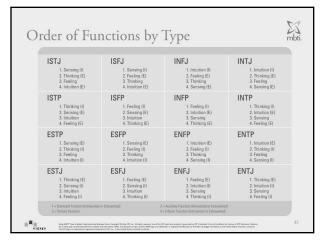


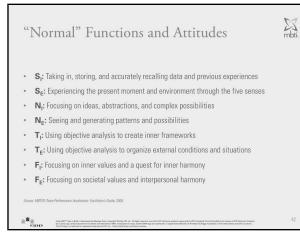


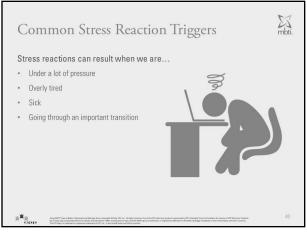






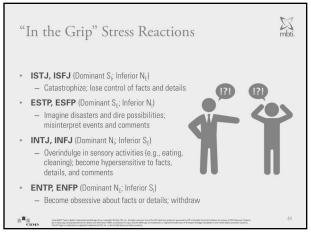




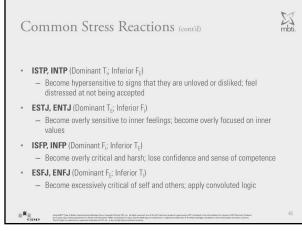


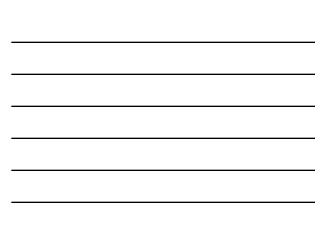


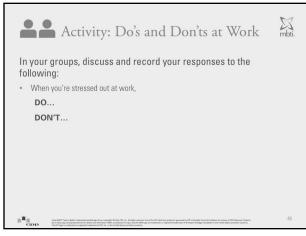




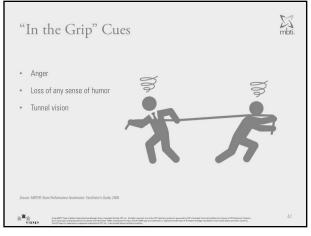




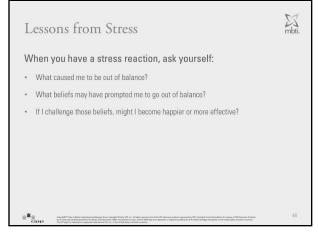












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